



JGA support is the answer to affordable and reliable network support service. Our family provides everything needed for a stable, reliable network environment.

Certifications

- ▣▣ Microsoft Certified Professional (MCP)
- ▣▣ Microsoft Certified System Engineer (MCSE)
- ▣▣ Certified Novell Administrator (CNA)

Network Support

- ▣▣ Network Design
- ▣▣ Network Installation
- ▣▣ Network Configuration
- ▣▣ Network Administration
- ▣▣ Network Security
- ▣▣ Disaster Recovery Planning
- ▣▣ Internet Connectivity
- ▣▣ LAN/WAN Integration

Workstation Support

- ▣▣ Windows 9X, NT, 2000, ME, XP Installation and Support
- ▣▣ System Upgrades
- ▣▣ System Repairs
- ▣▣ Custom System Building

Server Support

- ▣▣ Windows NT and Windows 2000 Installation, Configuration and Administration
- ▣▣ Microsoft Exchange Installation, Configuration and Administration
- ▣▣ Novell Installation and Administration
- ▣▣ Server Repair
- ▣▣ Server Upgrades
- ▣▣ Building Custom Servers

Peripheral Support

- ▣▣ Printer Setup, Installation and Configuration.
- ▣▣ Network Interface Cards
- ▣▣ Network Hubs
- ▣▣ Network Switches
- ▣▣ Routers
- ▣▣ Hardware Fire Walls
- ▣▣ Uninterruptible Power Supplies
- ▣▣ Monitors
- ▣▣ Scanners
- ▣▣ CD Readers and CD Read/Write
- ▣▣ DVD Readers and DVD Read/Write
- ▣▣ Zip Disks
- ▣▣ Surge Protection
- ▣▣ Modems

Software

- ▣▣ MS Office Suite
- ▣▣ MS Workstation Operating Systems
- ▣▣ MS Server Operating Systems
- ▣▣ Antivirus
- ▣▣ Backup and Disaster Recovery
- ▣▣ Imaging
- ▣▣ Business Applications
- ▣▣ Voice Recognition
- ▣▣ Optical Character Recognition (OCR)
- ▣▣ Multimedia Editing
- ▣▣ Photo/Image Editing